



GBT ROOFING

HONESTY - INTEGRITY - RELIABILITY

WHAT TO EXPECT WHEN FILING AN INSURANCE CLAIM

INITIAL INSPECTION

- *Upon request, a roofing specialist will complete an initial “FREE” inspection on the home and assess all areas damaged by wind/hail/etc.*
- *A summary of the damages will be emailed (or mailed) to the customer via our “inspection report.”*
- *Inspection reports include a “summary” of the damages found with directions on how to file a claim with your insurance carrier.*
- *Once the customer files a claim, an adjuster will contact them with a date/time of when they will inspect to arrive*
- *We ask that GBT be notified in a prompt manner of the scheduled date/time of the adjuster meeting so our specialist can help represent the customer and show their findings.*

ADJUSTER MEETING

- *Once the customer has filed a claim with their insurance carrier, the adjuster will schedule a time to complete his/her inspection and create an estimate for damages found.*
- *The adjuster will then explain their decision and give a copy of an estimate of their findings to the customer.*
- *Once the customer receives the estimate, we ask that a copy is forwarded to GBT as well so we can review and supplement any missing line items.*
- *Once reviewed, GBT will schedule all work to be completed in a prompt manner as approved by customer.*

Main Roof

62.49 Number of Squares
48.73 Total Ridge Length

Page: 3

Net Claim if Depreciation is Recovered	\$29,949.18
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DENIAL

- *Policy Holders have the option to file a Re-inspection with all denied claims. If a claim is denied, please contact GBT for guidance as we have a team of experts to assist.*
- *****During a denial, it is very important to maintain communication with GBT. Any updates or requests by the insurance carrier must be reported as soon as possible so we can properly assist with the claim and avoid any disruptions of the process. We ask all customers to NOT submit or report any information without consulting with us first as it could effect the outcome of the claim.***

DENIAL CONTINUED

- *If the customer opts to file a Re-inspection following a denial, the adjuster will contact them to either; (1) schedule another roofing inspection with a supervisor, or (2) Ask the contractor/GBT for an estimate to be submitted.*
- *GBT will create a complete estimate on all damages found and submit directly to the insurance adjuster for review.*
- *Denials can be a lengthy process, however we are specialized in handling denied claims and will make the process as hassle-free as possible for the customer.*



GBT Construction Services

2020-08-25-0931

Front Elevation

Front Elevation

DESCRIPTION	QTY	RESET	REMOVE	REPLACE	TAX	O&P	TOTAL
R&R Gutter / downspout - aluminum - up to 5"	42.33 LF		0.37	5.61	8.94	52.42	314.49
R&R Gutter guard/screen	42.33 LF		0.27	2.94	4.05	28.00	167.93
Framing - Labor Minimum	160.00 EA		0.00	151.08	0.00	4,834.56	29,007.36
Labor is for 4 guys removing the sheathing from front of house reframing the rafters and trusses that have been loosened, twisted, broken jacking up and supporting "racked" ridge and hip beams and then re-sheathing the entire front elevation. (see pictures)							
R&R Window screen, 1 - 9 SF	3.00 EA		2.72	34.45	7.76	23.88	143.15
R&R Fascia - fiber cement - 6"	68.00 LF		0.25	6.25	11.61	90.72	544.33
Fascia was 6" not 4". Due to joints being opened during a torrential downpour fascia swelled.							
Soffit - wood	28.00 SF		0.00	5.01	3.86	28.84	172.98
Prime & paint exterior fascia - wood, 4"- 6" wide	379.00 LF		0.00	2.94	4.69	223.80	1,342.75
Prime & paint exterior soffit - wood	379.00 SF		0.00	1.99	11.26	153.10	918.57
R&R Stone veneer - natural stone	2.00 SF		5.74	22.50	1.54	11.60	69.62
For damaged stone on house							
Mason - Brick / Stone - per hour	2.00 HR		0.00	53.85	0.00	21.54	129.24
For grinding and re grouting stone due to cracks.							
R&R Landscaping stone	12.00 LF		5.74	22.50	9.26	69.64	417.78
For damaged landscaping stone							
R&R Light fixture - High grade	1.00 EA		6.01	92.80	4.21	20.60	123.62

Client: Bilderback, Col Carl
Property: 101 Jaron Dr.
Pottsboro, TX 75076

Home: (903) 271-8355

Operator: RYAN

Estimator: GBT Construction Services
Business: 4615 N Travis St. Ste # 160
Sherman, TX 75092

Business: (972) 474-7344
E-mail: gbtconser@gmail.com

Type of Estimate: Wind Damage
Date Entered: 8/25/2020

Date Assigned:

Price List: TXSH8X_AUG20
Labor Efficiency: Restoration/Service/Remodel
Estimate: 2020-08-25-0931
File Number: 000867149

EXAMPLE OF GBT CONSTRUCTION ESTIMATE

SCHEDULING ROOF REPLACEMENTS/ADDITIONAL STRUCTURES

- *Once a contract is signed and roof color is chosen, GBT will schedule a day to begin roof replacement.*
- *A letter with instructions will be emailed to the customer as well on what to expect during construction.*
- *After roof replacement, the remaining scope of work will be coordinated and completed in a timely manner.*
- ***We ask our customers to please notify us if there is any deadlines so we can arrange repairs to be completed appropriately.***



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Dear Duperry family,

Our crew will be arriving Tuesday 12/1 between 07:00-08:00 to begin your roof replacement. We ask that you please clear any drive closest to the home so the crew may park a trailer to begin discarding the previous shingles. If you have a satellite/dish there is a chance that the connection will be interrupted and may not reconnect. In this event, you will need to contact your TV provider to come out and re-service. GBT will write you a check for any fees that may occur for reconnection.

***The remaining scope of work that was approved by your insurance carrier will be scheduled as soon as openings arrive. Usually we expect to finish all aspects of the job within 2 weeks of roof replacement unless otherwise specified.**

You will receive an invoice to collect the 1st payment issued by your insurance company. You can either mail in our pre-stamped envelope provided or drop off at our main office located at 4615 N Travis Street, Sherman, TX 75092. ***GBT will file the depreciation for you as any missing supplements or estimates will be sent from our team directly to your insurance adjuster. Once all the work is complete and you are satisfied we will collect the second/final payment.**

Thank you once again for allowing us the opportunity to work with you and your insurance company in replacing the roofing system on your home and construction needs. If you have any questions or concerns please don't hesitate to ask.

ROOFING DAY LETTER NOTICE EXAMPLE

If the customer has a satellite/dish there is a chance the connection will be interrupted and may not re-connect during construction. In this event, we ask that GBT be notified so we can quickly address.

PAYMENTS

- *Once the adjuster has assessed the home, they will issue an estimate which will explain “**replacement cost value**” of claim and “**Deductible**”.*
- *The **deductible** is the amount owed out of pocket by the customer for the services approved by their insurance carrier..*
- ***Net Claim** is the amount of the 1st check issued by the insurance carrier*
- ***Depreciation** is the amount of the 2nd check issued by the insurance carrier (**amount subject to change depending on approval of additional supplements)*
- ***Deductible** + **Net Claim** + **Depreciation** = **Total replacement cost value***
- *1st check & Deductible is collected prior to start of construction or day of,*
- *2nd check is collected when all scope of work is complete and quality is approved by the customer.*
- *All payments can be made directly at our office location in Sherman or mailed via the pre stamped envelope provided by GBT*



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Dear Family:

Thank you once again for trusting in GBT ROOFING to take care of your home!

Please find enclosed a pre-stamped envelope for easy return of the 1st check issued by your insurance company. You will receive another check from the insurance once all the work is completed. GBT will then invoice you for the remaining amount.

All payments can be issued to us via mail, office, or in person. Our office location is 4615 N Travis Street, Unit 160, Sherman Tx, 75092 (hours 9-2pm)

Thank you and please let me know if you have any questions or concerns.

Alyssa Hash

Roofing Consultant

Direct: 903-818-6513

Sherman: 903-289-9077

Durant: 580-366-0506

Dallas: 972-474-7344

Fax: 866-482-9261

Alyssa@GBTroofing.com



GBT ROOFING

HONESTY - INTEGRITY - RELIABILITY

Insurance Claims Specialist

Licensed & Insured

GBT COLLECTIONS

- *A letter will be sent to the home by GBT to collect payments once the roof is scheduled*
- *Included is a pre stamped envelope to place in a mailbox or they can drop off at our Sherman location*

DEDUCTIBLE PAYMENT ARRANGEMENTS

- *GBT offers in house financing to assist customers with deductible payment arrangements.*
- *For any and all questions relating to deductible services, please contact GBT ROOFING*

COMBINED PRINCIPAL AND INTEREST INSTALLMENT NOTE

City: _____ State: Texas

Effective Date: _____

Name of Borrower: _____

Loan # _____

Amount Borrowed: \$ _____

Interest Rate: Five percent (5%) per annum

Maturity date: 24 Months from the Effective Date

Installment Note

1. For value received, the undersigned _____ (“Borrower”) promises to pay to the order of GBT Roofing, LLC a Texas limited liability company, at GBT Roofing, 4615 N. Travis St. #160, Sherman, TX 75092, the principal sum of \$ _____, with interest at the rate of five percent (5%) per annum on the unpaid balance of that principal sum until paid.

2. The Borrower promises to pay that principal sum and interest in installments as follows: \$100.00 on the date 30 calendar days from the Effective Date of this Note. Thereafter, Borrower shall make successive installments of \$100.00 on the first day of each succeeding calendar month until the sooner of the repayment of all outstanding principal and interest or 23 successive installment payments have been made at which time the remaining unpaid balance of principal and interest, if any, will be due and payable.

Allocation of Payments

3. Each installment, when paid, will be credited first to the interest then due, and the remainder will be credited to principal. Interest will cease to accrue on the principal so credited.

Acceleration

4. In the event Borrower fails to make payment of any part or installment of principal or interest when due, the whole sum of the principal then unpaid, together with accrued interest, will become immediately due and payable at the option of the holder of this Note. Borrower expressly waives demand for payment, notice of intention to accelerate, and notice of acceleration.

Waiver of Trial by Jury

5. The Borrower waives and will waive all rights to trial by jury in any action or proceeding instituted with respect to this Note.

No Extension of Time

6. No extension of time for payment of all or any part of the amount owing on this Note will affect the liability of the Maker or any surety, guarantor, or endorser of this Note. The Maker and all sureties, guarantors, endorsers, severally waive presentment for payment, notice of nonpayment, and notice of dishonor of this Note.

BORROWER

TRANSFERABLE WARRANTIES

- *A warranty letter will be issued as well with a “paid in full” receipt once final payment has been made.*
- *All 25 year shingles come with a 5 year workmanship warranty.*
- *30 year shingles and above come with a Limited Lifetime workmanship warranty.*
- *Both warranties are transferable to new home buyers.*

25 year 3 tab shingles
receive a 5 year warranty

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4615 N Travis Street Suite 160
Sherman, Texas 75092
Sherman 903.289.9077 : Dallas 972.474.7344 : Durant 580.366.0506
Fax 866.482.9261 : Email service@gbtroofing.com

ROOFING WARRANTY CERTIFICATE
WARRANTY ISSUE DATE: WARRANTY CERTIFICATE NO. **03421**

OWNER/BUYER NAME	
OWNER'S ADDRESS	
WARRANTED PROJECT/JOB NAME Re-Roofing	PROJECT/JOB ADDRESS

5-YEAR WORKMANSHIP WARRANTY

GBT Roofing warrants to the homeowner that the roof installation will be free of defects in workmanship for 5 Years from the date of Installation. Should a failure occur due to defects in workmanship that may cause leakage or loss of shingles, GBT Roofing will repair such problems by supplying labor for as long as you own your home. This warranty is transferable one time to your buyer for the remaining period.

The warranty items are to be repaired only by GBT Roofing and the customer must notify GBT Roofing within 48 hours after the problem has been discovered. GBT Roofing will not be liable for roof or structural damage resulting from normal wear and tear, including but not limited to ice damage, hailstorms, foreign objects or hurricane force wind and rain. The duration of the manufacturer's warranty is determined by the product being installed

In addition, any fungus, bacteria, infestation, UV degradation, rust or corrosion resulting in metal or wood decay will not be covered. This warranty is in lieu of all other express and implied warranties of merchantability and fitness for a particular purpose and is limited to the duration of this warranty. GBT Roofing shall not be liable for any incidental, consequential or special damages of any form. This includes damage to the interior or exterior of any building or replacement not authorized in writing or performed by GBT Roofing.

Zach Hash, Owner

30 year and up
composition shingles
receive a lifetime
warranty

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Sherman, Texas 75092
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ROOFING WARRANTY CERTIFICATE
WARRANTY ISSUE DATE: WARRANTY CERTIFICATE NO.:

OWNER/BUYER NAME	
OWNER'S ADDRESS	
WARRANTED PROJECT/JOB NAME	PROJECT/JOB ADDRESS

LIMITED LIFETIME WORKMANSHIP WARRANTY

GBT Roofing warrants to the homeowner that the roof installation will be free of defects in workmanship. Should a failure occur due to defects in workmanship that may cause leakage or loss of shingles, GBT Roofing will repair such problems by supplying labor for as long as you own your home. This warranty is transferable one time to your buyer for an additional 10 year period.

The warranty items are to be repaired only by GBT Roofing and the customer must notify GBT Roofing within 48 hours after the problem has been discovered. GBT Roofing will not be liable for roof or structural damage resulting from normal wear and tear, including but not limited to ice damage, hailstorms, foreign objects or hurricane / tornado force wind and rain. The duration of the manufacturer's warranty is determined by the product being installed and the Limited Lifetime Workmanship Warranty is for the same duration.

In addition, any fungus, bacteria, infestation, UV degradation, rust or corrosion resulting in metal or wood decay will not be covered. This warranty is in lieu of all other express and implied warranties of merchantability and fitness for a particular purpose and is limited to the duration of this warranty. GBT Roofing shall not be liable for any incidental, consequential or special damages of any form. This includes damage to the interior or exterior of any building or replacement not authorized in writing or performed by GBT Roofing.

GBT Roofing Representative:

GBT warranties to the homeowner that the roof installation will be free of defects in the workmanship provided from the date of installment.

REVIEWS

- *At the end of any work completed by GBT, we ask that our customers leave us a review of the services provided to them.*
- *GBT takes pride in Honesty, Integrity, and Reliability. Customer feedback helps us assure we are meeting community standards.*
- *Reviews can be left via Google or Facebook. A questionnaire will be mailed to the home as well.*